Iowa Utilities Board Electronic Filing System Hardware and Software Recommendations for EFS

The Iowa Utilities Board Electronic Filing System (EFS) is a Web-based application that must be accessed through a Web browser.

The supported Web browsers are:
•   Microsoft Internet Explorer (5.5 SP2, 6.0 SP2, or 7.0, 8.0, 9.0,10.0)
•   Firefox (1.5 or higher)
•   Opera
•   Google Chrome

Although EFS will respond faster over a high-speed Internet connection, dial-up users also have access to EFS. If you have a dial-up connection, expect slower speeds, especially if attempting to upload a document into the system or when performing a search with many results.

Most documents in EFS are stored as PDF (portable document format) files. Adobe Reader, or similar software, is required to view PDF files. To download the latest version of Adobe Reader, go to http://www.adobe.com/products/acrobat/readstep2.html. Some items such as spreadsheets, graphics or sound files will be stored in other formats and users will need the appropriate software to use those items.

Please also make sure pop-up blockers are disabled for the site, as there are many functions that occur within a pop-up window (e.g. docket searches, calendar pop-ups). To turn off the pop-up blocker in Microsoft Internet Explorer 6, select the Tools menu, then choose Pop-up Blocker. If the Blocker is off, EFS will work fine. If the Blocker is on, select Pop-up Blocker Settings and add efs.iowa.gov/efs to the list of exceptions so pop-ups are enabled for EFS.

The EFS Web site is best viewed with an 800 x 600 screen resolution or higher.